



## Newsletter Service Providers December 2016

Witbank Coalfields Medical Aid Scheme  
P O Box 26, Witbank, 1035



Like our page

Office: 013-656 1407 Office fax: 086 627 7795  
[www.wcmas.co.za](http://www.wcmas.co.za) - [wcmas@wcmas.co.za](mailto:wcmas@wcmas.co.za)

### WCMAS SCHEME RATES FOR 2017

The WCMAS Board of Trustees has resolved to increase the overall WCMAS Scheme Rate for 2017 between 6% & 6.3%.

### **NEW MEMBERSHIP CARDS – 2017**

Please note that all WCMAS members will receive new membership cards early in 2017. The new cards will reflect the new WCMAS logo.



**All the old membership card must be destroyed as they will have become invalid.**

### MVA Third Party Claims

The Scheme have appointed Marais Basson Inc Attorneys to manage all third party claims on behalf of the Scheme and their contact details are 013-690 3968/9.

### HELP US TO KEEP IN TOUCH

We encourage you to ensure that your banking and contact details are updated timeously. Email address will assist in the practice receiving communication faster and will also contribute to a "greener" environment. To sign up please register on [www.wcmas.co.za](http://www.wcmas.co.za).

### CERTIFICATE OF FITNESS – OVER 60 YEARS OF AGE

**All patients who over the age of 60 years that require any surgery must provide Universal Health Care with a certificate of fitness prior to the admission.**

### VIEW PRACTICE INFORMATION ON WEBSITE

Kindly note that suppliers of services may view their practice remittance advices paid over the past six (6) months and current month via the website at [www.wcmas.co.za](http://www.wcmas.co.za). Practices can register online by following the easy steps explained on the registration page.

### SUBMISSION OF ACCOUNTS

Please note the date for our December month-end run for 2016 and the deadline for the submission of claims for December 2016:-

<u>Month</u>	<u>Deadline</u>	<u>Month-end</u>
12/2016	15/12/2016	20/12/2016

Remittance advices will be e-mailed/mailed to practices after the December month-end run and payments will be made the first week in January 2017.

Important Changes to Hospital authorisations as from 01/11/2016 for members



As from 01/11/2016 all WCMAS hospital authorisations **must** be obtained from Universal Health Care and **no longer** MHS, either telephonically or via e-mail. The new contact details are as follows:

**All Hospital Authorisations to be obtained 72 hours prior to admission:** 0861 486 472 or [preauthorisation@universal.co.za](mailto:preauthorisation@universal.co.za)

**MRI/CT/PET Scans and Nuclear medicine/Isotope authorisations:**  
0861 486 472 or [preauthorisation@universal.co.za](mailto:preauthorisation@universal.co.za)

**Oncology Authorisations:**  
0861 486 472 or [oncology@universal.co.za](mailto:oncology@universal.co.za)

*It is important to remember that the following procedures performed in the doctor's rooms require an authorisation number:*

- Colonoscopy and Sigmoidoscopy (1653/1654 - 1676/1677)
- Colposcopy (2429)
- Cone biopsy (2405)
- Circumcisions (2133/2137/2139)
- Drainage of superficial abscesses (0255)
- Excision of skin lesions (0245/0246/0251/0252/0237/0310/0311)
- Fine needle aspirations of breast lumps (5034) or Lesions (0316)
- Gastroscopy (1587)
- Nasal cautery (1037/1039)
- Radiofrequency ablation of varicose veins (VNUS) (1413/1415)
- Removal of foreign body: eye (3071/3072) / Nose (1065) / Oesophagus (1550) / Ear (3204/3205) / Skin (0259/0261)

Please contact 0861 486 472 or [preauthorisation@universal.co.za](mailto:preauthorisation@universal.co.za)

The Scheme is pleased to announce the implementation of *New Active Nurse Based Disease Management Programs* with effect from 01/11/2016 for Diabetes, Asthma, HIV/Aids, Maternity, etc. which is to be Case Managed by Universal.

#### Chronic Disease Management Programmes

WCMAS offers a care and support programme for ALL members of WCMAS who are diagnosed with Chronic conditions such as Asthma, Chronic obstructive pulmonary disease, Cardiac failure, Diabetes Mellitus and HIV/AIDS. This care and support programme is delivered by specially trained nurses from the Universal Care Disease Management Programme. The aim of the Disease Management programmes is to ensure that members remain healthy and that have access to the most appropriate care for managing chronic condition(s).

- The nurses from the Disease Management Programme will call member regularly and give personalised one-on-one attention.
- They will make sure members understand their chronic condition and how to manage it.
- They will give advice on lifestyle, exercise, diet and emotional support.
- The nurses will also track the progress of patient's condition, and advise how often patients need to see their doctor and what tests the doctor may do to monitor progress.
- The nurses will encourage patients to be compliant with treatment, doctor visits and explain what tests need to be done at each doctor visit.

The nurses will not inform anyone about the patient's condition without their consent.

The nurses are available to answer any questions patients may have about chronic conditions and can be called if patients need information or support. Call this number: 086 148 6472

If patients have one of these chronic conditions listed above, they must please register on the Disease Management Programme to receive a total treatment plan which includes

- Confidentiality
- Guidance and support
- Education and information
- Counselling and health and compliance monitoring

Contact details Universal Care Disease Management Programme Tel: 086 148 6472, select option 2 or via e-mail: [diseasemanagement@universal.co.za](mailto:diseasemanagement@universal.co.za)

#### Oncology Management Programme

If a member or a family member has been diagnosed with any cancer, WCMAS offers an Oncology Management Programme. As soon as the cancer has been diagnosed, the treating doctor must send a treatment plan to the Oncology Management Programme to register the patient on the programme.

All oncology treatments must be authorised for payment as oncology. The specially trained clinical staff at the Oncology programme will review the treatment plan and ensure that the patient gets the most appropriate care for the management of patient's cancer. If the patient requires support and advice regarding their treatment they may contact the Oncology Programme.

The oncology programme offers:

- Confidentiality
- Advice and support for the oncology condition
- Review of oncology treatment to ensure patients receive the appropriate care
- Pre-authorisation of the oncology treatment

Contact details Universal Oncology Management Programme Tel: [086 148 6472](tel:0861486472), select option 3 oncology management or e-mail: [oncology@universal.co.za](mailto:oncology@universal.co.za)



#### OFFICE CLOSURE

Kindly note that the WCMAS offices will close on the 22<sup>nd</sup> December 2016 at 12h00 and reopen on the 3<sup>rd</sup> January 2017 at 08h00. We would like to wish all our members a safe, healthy and prosperous 2017.